John C. 'Buck' Field - MBA, PMP, CPM, PBA

INFORMATION PROJECT LEADER

Architected World's Largest Online Financial System

I analyze complex information systems and their context to maximize value, identify current and potential strengths, and build more robust IS management. I strategically coordinate data across organizational silos. I build trust through competence, honesty, and fairness with respect for individuals, relationships, and diversity. Creating new, high-value information systems and software is one of the joys in my career. When your situation needs my combination of skills and perspective, feel free to reach out to buck.field@fieldoperative.com.

CORE COMPETENCIES

Problem Solving Customer Service Complexity Management Approach Alignment Executive Liaison
Info Reliability/Data Quality
Communication
Writing and Presentation

Solution Design Detail Oriented Information Systems

Analysis

PROFESSIONAL BACKGROUND

FIELD AND ALVAREZ MEDICAL SERVICES, LLC

Santiago Chile

Senior Partner

2009 to 2016

Sold company to Inmobiliaria Medica Coyhaique. We specialized in management and finance of outpatient pediatric care with 5 employees, pediatricians, network of subspecialists. Delivered the highest level of quality of care by obsessive focus on patients. Optimized workflows to reduce wait times. Established 24 hour email support for patients. Managed and coordinated medical service providers. Negotiated contracts and SLAs.

PROJECT WEAVERS LLC

Reno NV

Dec 2015 to July 2016

Instructor / Coach / Consultant

Project management training, PMP certification exam prep, and development of best practice solutions; Companies include: Alcoa, DuPont, Lenovo, Lockheed Martin, Mattel, Medicaid, Merck, Nortel, State of Oregon, USAF, USDA.

FIELD OPERATIVE PROJECT MANAGEMENT

1997 to Present

Cross-domain information projects: US, China, France, South America, and others;

Senior Management Consultant

Project Management Institute, Feb 2001 - Present: Contributing author to PMBOK 3rd-6th Eds., Code of Professional Ethics, and Lexicon. Global Accreditation Assessor. Best practice standards development.

National Science Foundation, Sep 2007 – May 2008: Developed implementation approaches for Board Initiatives. Developed processes and trained NSF administrators on them with additional support/training as needed.

Capital One, Sep 2007 – May 2008: Created a system to dashboard software development schedule performance, cost, and links to bottom line financial impact to the organization.

University of Texas, Aug 2003 – May 2009: Research, development, and lectures on project management best practices, professional ethics, and operations management.

Citi, May 2006 - Jan 2008: Analyzed business processes and modeled them for outsourcing; Executive level vendor and procurement negotiation and management. Managed global data integration effort, data center move, and integration project which became the model template for IT project management at Citigroup. Supervised vendors and partners to ensure compliance with service level agreements.

Microsoft, Jun 2003 - Feb 2005: Provided Second-Level support to solve customer database problems unresolved by primary support staff. Most common key issues / root causes addressed: data architecture and/or data quality.
 U.S. Risk, Nov 2002 - Jul 2003: Software development project rescue. Second-Level support to solve customer database problems unresolved by primary support staff. Most common key issues / root causes addressed: data architecture and/or data quality.

FIRSTPLUS FINANCIAL GROUP

1998 to 2003

Dallas Headquarters

Assistant Vice President

Served as subject matter expert for all data-related business processes, information processing, and technology. Supervised vendors and partners to ensure compliance with service level agreements.

Validated reporting processes met business objectives as defined by the Vice President.

Vendor management of HR software providers: wrote RFP, assessed proposals, conducted conferences, primary POC, co-wrote and verified SLAs.

EDUCATION

PROFESSIONAL BUSINESS ANALYST (PMI-PBA) - Project Management Institute

CERTIFIED PROJECT MANAGER (CPM) — University of Texas

PROJECT MANAGEMENT PROFESSIONAL (PMP) CERTIFICATION — Project Management Institute

MASTER OF BUSINESS ADMINISTRATION (MBA) — Research Project: Resource Optimization with Uncertainty

MICROSOFT CERTIFIED PROFESSIONAL (MCP) IN RELATIONAL DATABASE DESIGN — Microsoft

BS UNDERGRAD CURRICULUM: MANAGEMENT INFORMATION SYSTEMS